

IT-FOCUSED

QUALITY MANAGEMENT SYSTEMS QUALITY CONTROL and ASSURANCE

a Life Sciences offering



RCM specializes in providing innovative options to pharmaceutical, medical device and biotechnology companies in need of guidance, support or remediation of quality, compliance and business initiatives.

Our proven team of subject matter experts recognizes that each RCM customer faces unique challenges in a regulated environment. Through the SME leadership, RCM's solutions are consistently flexible, scalable and customizable.

RCM Technologies

At a glance

- Publicly traded since 1971 (NASDAQ: RCMT)
- 2013 Revenue \$171 million
- 1,000+ national, regional, and international clients
- 29 offices in US, Canada and Puerto Rico

Practices and Capabilities

IT

- IT Staffing and Solutions
- MS Solutions

Life Sciences

- IT Compliance and Quality Assurance
- GMP/GLP/GCP and QMS
- Equipment/Facilities/Utilities
- HA Observations Response Program

Delivery

- Staff Augmentation and Project work
- Solution provisioning, including Project Management and Engagement Oversight
- Fixed Price or Time/Material
- SOW or VMS

WHAT WE DO

Cost Effective and Scalable IT-focused Quality Management Systems

Initial QMS Implementation

Regulated and Vendor IT Organizations
Defendable "Real-Life" Compliance
From QMS Planning to Deployment
Scalable "As-Needed" Approach
Future Sustainability and Growth

QMS Improvement & Support

Periodic Audits/Assessments
Resulting QMS Adjustments
QMS Expansion due to Business Growth
Continuous QMS Improvements
Ongoing Staff Training

Internal QMS Audits/Assessments

Periodic Audits/Assessments
Findings Documentation and Risk Rating
Remediation Implementation
Resulting QMS Improvements
Scalable "As-Needed" Approach

Vendor QMS Audits/Assessments

Audits Execution
Preparation and Training for Audits
Representation During Audits
Response and Correspondence
Full Closure of Audit Findings

HOW WE DO IT

Solution Provisioning

Deployment of Top Industry Talent
Full Project or Program Ownership
Organizational Change Control
Center of Excellence Principles
Managerial/SME Engagement Oversight

Staff Augmentation

Life Sciences & IT Recruitment Expertise
Talent Selected by Industry SME
"Immediate Productivity" Programs
Long-Term Retention and Utilization
Attrition Minimization Programs