**RCM** Technologies
*The Source of Smart Solutions®*

RCM specializes in providing innovative options to pharmaceutical, medical device and biotechnology companies in need of guidance, support or remediation of quality, compliance and business initiatives.

Our proven team of subject matter experts recognizes that each RCM customer faces unique challenges in a regulated environment.  Through the SME leadership, RCM' solutions are consistently flexible, scalable and customizable.

## RCM Technologies

### At a glance

- Publicly traded since 1971 (NASDAQ: RCMT)
- 2013 Revenue $171 million
- 1,000+ national, regional, and international clients
- 29 offices in US, Canada and Puerto Rico

### Practices and Capabilities

**IT**
- IT Staffing and Solutions
- MS Solutions

**Life Sciences**
- IT Compliance and Quality Assurance
- GMP/GLP/GCP and QMS
- Equipment/Facilities/Utilities
- HA Observations Response Program

### Delivery

- Staff Augmentation and Project work
- Solution provisioning, including Project Management and Engagement  Oversight
- Fixed Price or Time/Material
- SOW or VMS

## WHAT WE DO

Cost Effective Life Sciences IT Regulatory Compliance and CSV

### IT Compliance and Quality

Computer Systems Validation
21 CFR Part 11
Quality Assurance/Control
Infrastructure Qualification
IT-centric Quality Management Systems

### Equipment, Facilities, Utilities

Temperature Controlled Units
Controlled Environments
Critical Utilities
Process Equipment Qualification
Facilities Qualification and Move

### FDA Observations Program

483, Warning Letters, Consent Decrees
Observation Response
Observation Remediation
Inspection Support
Preventing Future Problems

### QMS and Audits

Regulated and Vendor Organizations
Initial QMS Implementation
QMS Improvement & Support
Internal QMS Audits/Assessments
Vendor QMS Audits/Assessments

## HOW WE DO IT

### Solution Provisioning

Deployment of Top Industry Talent
Full Project or Program Ownership
Organizational Change Control
Center of Excellence Principles
Managerial/SME Engagement Oversight

### Staff Augmentation

Life Sciences & IT Recruitment Expertise
Talent Selected by Industry SME
"Immediate Productivity" Programs
Long-Term Retention and Utilization
Attrition Minimization Programs